



QUALITY POLICY

PLM PROPERTY SERVICES is dedicated to delivering a service, as agreed by contract, at a quality that will at least meet our Clients' expectation whilst providing efficient and timely maintenance solutions within the contract budget.

Everyone benefits from quality. It reflects directly on our success and is actively encouraged as a matter of pride and satisfaction for all employees. Training will be made available to every employee to enhance understanding of the quality policy, the procedures that flow from it, and their effective application.

Our objective is to execute all work processes effectively and efficiently the first time.

To achieve this, the Company will ensure the policy will be understood, implemented and maintained at all levels in the organisation by developing procedures tailored to the desired work practices and then working to them.

The Company focuses on best work practices with procedures defined to minimise waste and error across all Company activities, including project management, supply, fabrication and maintenance work processes and also the management of subcontractors.

PLM PROPERTY SERVICES will provide adequate resources to develop and maintain quality, safety and environmental planning, control, assurance and improvement initiatives with training to ensure full participation of employees.

Quality, safety and environmental protection are management responsibilities. PLM PROPERTY SERVICES management will continually monitor the quality of all products and services while ensuring that safety and environmental protection standards are maintained to the highest practicable standard.

PLM PROPERTY SERVICES will continually monitor company operations through auditing functions and key performance indicators, to ensure conformance to agreed requirements and targets, and implementing initiatives to promote a trend of continuous improvement.

Paul J. Cox
Group CEO